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Summary

- Certified EFQM Assessor, King Abdullah II Center for Excellence.
- Exceptional knowledge of Tariff and Customs Procedures, Regulations ,and Trainer for all Customs Programs
- Skilled at Learning New Concepts Quickly, Working Well Under Pressure, and Communicating Ideas Clearly and Effectively.
- Extensive Computer Training, Certified ICDL Examiner
- Enthusiastic and Experienced in Dual Use Materials

Education

- High Diploma in Education, Faculty of Educational Sciences. University of Jordan, Amman – Jordan. 1992
- B.A. Degree in English literature and its Arts as a major and political sciences as a minor Yarmouk University – Irbid – Jordan. 1989
- Pharmacist assistant licence (M.O.H). 1986

Career History & Accomplishments

- Director of the Jordanian Duty Free Shops , Since 17 September 2020 until now .
- Director of the Customs Training Directorate, Since 19 November 2019 until 16 September 2020
- Director of the Total Quality Assurance Directorate, Since July 2019 until 18 November 2019
- Assistant of the Director of the Total Quality Assurance Directorate ,Since November 2016 Until 22 July 2019
- Ammoon Free Duty Shop Customs House, since March 2016 until the end of October 2016 .
- Assistant to the Director of Aqaba Port Directorate Customs House, since March 2015 until February 2016.
- Assistant to the Director of al Mudwahra Customs House, since April 2014 until 5 march 2015
- Assistant to the director of Total Quality Management Directorate from 14 January 2014 to 12 April 2014.
- Assistant to the Director of Jordan Customs Training Center for Training Programs and Trainers, march 2013 to January 2014
- Head of the Training Programs and Trainers Section, Jordan Customs Training Center. March 2010 – march 2013.
- Head of international Cooperation Section, Public Relation and International Cooperation Directorate, April 2008 – march 2010.

- **Tariff Technical & Auditor Officer, Directorate of Tariff and Preferential Agreements & Roles of Origin Directorate, September 2003 – April 2008.**
- **Tariff technical & Auditor Officer, Government Prosecution Section, Legal Affairs Directorate December 2000 –March 2008.**
- **Clearance Unit Officer, Aqaba Customs House, July 2000 – November 2000.**
- **Clearance Unit Officer, Queen Alia International Airport, July 1993 – November 2000.**

Training Courses

- Typing And Word Processing Course, Jordan Computer Center 1992
- Training Course On Customs Procedures (Amman), July / 1993
- Training Course On Defining Training Needs (Amman), January / 1995
- Training Course On General Sales Tax (Amman), August / 1996
- Litter Of Credit And Naval Insurance, Arabic Training Center, Housing Bank, November/1996
- Single Declaration Course, customs department June/1997.
- Spanish Language Course, Spanish Cultural Center. 1997
- Auditing Course, customs department December/1997.
- Data Entry Computerized Customs System, UNCTAD, October/1998
- Harmonized System Seminar (Amman), October / 2000
- Application Of Value, customs department, AUGAST/2000
- Advanced Value, customs department MAY/2001.
- Rules Of Origin (Amman), May / 2001
- New Methods In Intellectual Property, Jordanian intellectual property association, JULAY/2001
- Internet, Power Point, Excel, Customs Department. 2002
- A Teacher Training Course ,The British Council, October/2002
- Public Accounting, Customs Department. February/2004
- Spss, Customs Department, April/2004.
- Training Course In Comprehensive Quality Assurance, Talal Abu Ghzaleh, May/2004.
- ICDL, UNESCO. International Driving license ,July /2004
- Time Management, Customs Department. 2004
- French Language, 1ST LEVEL, Customs Department, March/2005 .
- Training Course In “Trade And Investment Promotion” Seoul, Korea,. February/2005.
- EU Basics Training ,Brussels ,Belgium, May 2005
- Tariff Harmonized Committee, H.S Brussels. Belgium. September 2005.
- EU Advanced Module - EuroMed Training of Public Administrations ,Barcelona ,Spain, November/2005.
- Certificate of training ,MEC English E-learning software ,MEC COMMUNICATIONS, 2005
- Certificate of TRAIN-the-TRAINERS, MEC English –E learning software. 2005
- Rules of Origin in the Euro-Mediterranean Partnership” Rome, November 2006.
- Tariff Harmonized Committee, H.S Brussels. Belgium. March, 2007.

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- Safe And Facilitate the Trading (Jordan Italian twining project) 2007.
 - Proliferation Awareness Training U.S Department of State, Amman 2007.
 - The Mechanism of Helping Jordan Customs to Improve Its Achievement (Jordan Italian tw project) 2007.
 - Safe And Facilitate the Trading (Jordan Italian twining project) 2007.
 - Proliferation Awareness Training U.S Department of State, Amman 2007.
 - Tariff Harmonized Committee, H.S Brussels .Belgium. March, 2008.
 - Dual Use Goods Training Course, Frankfurt Germany April, 2008.
 - Recognition for participation International Nonproliferation Export Control Program, Identification of Strategic Commodities Instructor Training U.S Department of Energy, Amman November 2008.
 - Training course in Value, Jordan Customs, Amman 2008.
 - Training course in Post Auditing Jordan Customs, Amman 2008.
 - Certificate of completion, Succession Planning Workshops I&II.USAID, Amman, November 2008.
 - Training course in Management Of Change Amman 2008.
 - Training course in Management Of Human Resources Amman 2009.
 - Certificate of Completion, Strategic Trade Control Legal and Regulatory Development Training, George Mason University, November Aqaba 2009.
 - Undercover Export Investigation Seminar, U.S Immigration and Customs Enforcement, Amman June 2009.
 - Recognition of participation, analysis of Strategic Commodity Transfers (ascot) , Aqaba 2009.
 - U.S. Immigration and Customs Enforcement, Certificate of Achievement, April, Aqaba2010.
 - Analysis of strategic commodity transfers (ASCOT), international nonproliferation export program, Amman, Feb 2010.
 - United States Coast Guard International Training Division, Container Inspection Course Aqaba November, 2010.
 - Member of (MESIES) committee to prepare the training curriculum in dual use goods and calcification of dual use goods. 2011.
 - TTT, Train the Trainer Course conducted by the Canberra University, Amman, April, 2011.
 - Training needs assessment tool kit workshop, USAID, Amman July 2011.
 - WTO E-Learning certificate, October, 2011.
 - Performance evaluation ,Customs Training Center December 2011
 - Train the trainers workshop on the control and monitor of trade of controlled substances & products by the Montreal protocol 28/2/2012 - 1/3/2012 Aqaba, UNEP.
 - Study Visit to Alexandria regional Training Center USAID ,march 2013
 - CBRNe Commodity Identification Training (CIT) 4-8/10/2015
 - Train the Facilitator Certificate of Training , 11-14/10/2015
 - Member of (MESIES) committee to prepare the training curriculum in dual use goods and calcification of dual use goods. 2011.
 - TTT, Train the Trainer Course conducted by the Canberra University, Amman, April, 2011.
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- Training needs assessment tool kit workshop, USAID, Amman July 2011.
- WTO E-Learning certificate, October, 2011.
- Performance evaluation ,Customs Training Center December 2011
- Train the trainers workshop on the control and monitor of trade of controlled substances & products by the Montreal protocol 28/2/2012 - 1/3/2012 Aqaba, UNEP.
- Department of Defense - Defense Threat Reduction Agency Building Partnership Division Certificate of Participation -Counter Proliferation Awareness Amman -Jordan 2013
- Study Visit to Alexandria regional Training Center USAID ,march 2013
- CBRNe Commodity Identification Training USA Embassy (CIT) 4-8/10/2015.
- Train the Facilitator Certificate of Training , 11-14/10/2015.
- Trade and transport facilitation program (TTF) & long Term Comprehensive Training Program (LTCTP) Certificate of Attendance 2-4 August 2015 Aqaba –Jordan.
- Trade and Transport Facilitation Program (TTF) & Long Term Comprehensive Training program (LTCTP) Certificate of attendance 9- 13 November, Barcelona, 2015.
- Recognition for Participation International Nonproliferation Export Control Program -WMD Commodity Identification Training (CIT)-May ,2016.
- Certificate of Completion International Nonproliferation Export Control Program ,Weapons of Mass Destruction Commodity Identification Instructor Training .October 2016 , Aqaba – Jordan.
- NASA, international nonproliferation export control program certificate of appreciation , Lebanon CBRNe Commodity Identification Training (CBRNe CIT) Workshop, Trainer of Dual Use Material for Lebanese Employees from Different Agencies , Como , Italy ,October 2016 .
- World Customs Organization -National Workshop On Time Release Study (TRS) -May ,2017.
- Knowledge Management Program ,March ,2018 Jordan Customs.
- Trainer for Federal Customs Authority .Dubai October 2019 in ,Harmonized Tariff System and Customs Value .

Memberships & Affiliations :

- Member of (MESIES) committee to prepare the training curriculum in dual use goods and calcification of dual use goods.
- Expert and Trainer in Dual Use Materials .

References:

Wawalter Sansot	Senior Non Proliferation Specialist National Security Directorate Pacific Northwest National	Laboratory 902 Battelle Boulevard P.O. Box 999, MSIN K8-14 Richland, WA 99352 USA	walter.sansot@pnl.gov
Issam Safadi	Chemist Engineer	Mobile 00962-776777555	isamsafadi@yahoo.com

Hakam abu Elfilat	Business Development Manager	Mobile:00962-797030673	hakam_abulfeilat@yahoo.com
Iyad Daswqi	Head of Technical Department , Royal Scientific Society	Mesis ,Amman -Jordan Mobile:00962-777488955	iyad@mesis.jo